



Customization Options

2024/2025 Selection

PIERRE MARCOLINI
BRUSSELS

A TEAM AT YOUR SERVICE

*Would you like a quote?
Do you have a specific project?
Our team is at your disposal !*

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PIERRE MARCOLINI
BRUSSELS

CUSTOMIZATION

Give the most meaningful gifts that mirror your style and customize your gift boxes to meet your specific needs!

Card

Add a personalized message to your orders



Sticker

Round or square stickers



Tag

Personalized square tag (5x5cm) attached to elastic band



Sleeve

The box is dressed in a personalised sleeve



Ribbon

Ribbon to add around your boxes



Lid

Personalizing the lid of the chocolate box



Petits Bonheur

Personalizing the gold paper used to wrap the Petit Bonheur



CARDS

Add a personal note to your orders with message cards.

With or without logo, in color or black and white, we'll get a quote from our printer based on your requirements.

Lead time: +/- 1 week

Example of price for 100 units on a white background with black writing:

€1.50* excluding VAT/unit

Decreasing prices according to the quantities

**to be defined according to design, size and colors*





STICKERS

Personalized stickers that accompany the boxes in our collections.

On a colored or transparent background, round or square, our printer adapts the design to your logo or message for a harmonious result

Lead time: +/- 1 week

Example of price for 100 units on a white background with black writing:

€1.80* excluding VAT/unit

Decreasing prices according to the quantities

**to be defined according to design, size and colors*



TAGS

Personalized tags are attached to the elastic band that comes with the chocolate boxes.

Lead time: +/- 1 Week

Example of price for 100 units on a white background with black writing:

€1.90* excluding VAT/unit

Decreasing prices according to the quantities

**to be defined according to design and colors*



SLEEVES

Customized sleeves wrap our creations perfectly.

Lead time: 1 to 2 weeks

*Example of price for 100 units on a white background
with black writing:*

€3.10* excluding VAT/unit

Decreasing prices according to the quantities

**to be defined according to design, size and colors*



RIBBON

Customized ribbons fit perfectly around all our boxes.

Lead time: 1 to 2 weeks

Example of price for 100 meters on a white background with black writing:

€250 excluding VAT/unit*

Decreasing prices according to the quantities

Minimum order: 100 meters, i.e. around 200 small boxes

**to be defined according to design, size and colours*



LID

*Add your logo directly to the lid of the box
you have selected*

Lead time: 3 months

Minimum order: 1000 units

Example price for 1000 units:

€3.80 excluding VAT



EXAMPLE OF PERSONALISATION

The Boite Chapeau



3 colours :



ROYAL BLUE



RED



CORAL

*Customize stickers, ribbons, silk
papers and sleeves for a unique
box design*



PETITS BONHEURS

A customizable chocolate

Delicately wrapped like a gold bar, it adds a touch of soul and flavor to a coffee break, a meeting, or as a delicious thank-you gift to share.

A petit bonheur in every bite.

Minimum order quantity: 60,000 units

2-year commitment

*Deadlines: On average 3 months after validation of the
BAT*

Need for an AI logo

Feasibility to be validated with the printer (size, etc.)

Contact us for pricing

ORDERING INSTRUCTIONS

Your multi-address order

1. For the order confirmation we need :

- A signed quotation
- Full payment or a 50% deposit if authorized by the sales manager
- Full delivery details (see below)
- Personalized cards or print file

2. Required delivery information

- File sent by our teams duly completed: company, contact, telephone number, precise and correct address

Telephone number required (with 00 if the number is an international number / no +)

E-mail address recommended

Fill in the file without special characters (é, è, ", ^, +, ...)

Postal code to be filled in Excel "Standard" and not "Number" format

3. Delivery times

On average 10 days between the validation of the order with reception of the data and the departure of our workshops

Delays D + 1 in France, Belgium, Luxembourg (delays may vary at Easter and Christmas)

For a serene Christmas, we recommend that you place your orders before 15 November

DELIVERY ISSUES

In case of failed delivery :

- The recipient is notified by SMS or email
- He can reschedule the delivery when it suits him

In case of return shipment :

- If the delivery failure is due to an incorrect or incomplete address: return of a new product at your expense
- If the delivery failure is due to a carrier error: return of a new product at our expense

GENERAL TERMS AND CONDITIONS OF SALE (1/2)

General Terms and Conditions of Sale - Maison Pierre Marcolini

1. Application and enforceability of the general terms of sale

These general terms and conditions of sale are brought to the attention and acceptance of each customer, to enable them to place an order with Pierre Marcolini by means of a quote. Consequently, the fact of confirming the order implies full and unreserved acceptance of these general conditions of sale. No special conditions or other general conditions emanating from the customer may, without the express agreement of Pierre Marcolini, prevail over these conditions.

2. Order confirmation

The order is validated internally once our teams have received the quotation dated and signed by the customer, the full payment or, failing that, a deposit of 50% of the total amount of the order, the invoicing and delivery information for the order, and any cards that may accompany the order.

The quotation is no longer accepted if the validity date of the offer, mentioned on the offer, is exceeded.

Each product request is subject to acceptance by Maison Pierre Marcolini, which reserves the right to decline any order due to insufficient stock, incomplete customer information or any other legal reason.

The execution of an order is always subject to the availability of goods, capacity and production planning. Delivery times are indicative, without any commitment on our part. Pierre Marcolini reserves the right to refuse any new order from a customer who has not settled his arrears of payment and the right to demand the settlement of all outstanding invoices before any new order.

The right of withdrawal does not apply to contracts for the supply of perishable food products, such as our products. Therefore, the customer may not avail himself of this right.

From the moment the order is ready to be sent to our workshops, no cancellation can be taken into account and the price paid will not be refunded.

3. Pricing policy

The prices indicated on the quotation are expressed in euros excluding VAT. To these prices, the Belgian VAT of 6% on food products and 21% on other products such as sleeves, cards, bags or delivery costs are applied. Our delivery rates depend on the destination, weight and volume of the package. The products are subject to the price conditions in force on the day the quotation is signed. The general price list may be freely revised by Pierre Marcolini.

4. Payment on order, deposit and cash payment

In order to be validated, the order must be paid in full or have been the subject of a minimum deposit of 50%. Unpaid orders cannot be delivered unless our teams have expressly indicated specific conditions.

Unless otherwise agreed, our invoices are payable in cash at our domicile in Brussels, no claim shall entitle the customer to withhold payment.

We do not accept cheques.

5. Unavailability of products

The availability of the products is given to the customer at the time the quotation is drawn up. It only becomes definitive when the order is confirmed.

6. Delivery of the products

A minimum period of preparation of the customer's order is required from the date of receipt of the signed quote and the corresponding payment. This period varies according to the time of year, the quantities ordered and the desired personalization. The actual date of availability of the products will be confirmed to the customer by our sales department. In the case of a multi-address order, no modification (delivery date, cancellation or change of products, cancellation or change of delivery address) will be possible within five working days before the date of dispatch.

To ensure your complete satisfaction, it is recommended that you place your year-end orders before the 20th of November.

GENERAL TERMS AND CONDITIONS OF SALE (2/2)

The customer is responsible for the name and address of the recipient, which must be precise, exact and complete (door code, floor, telephone number, etc.) to enable delivery under normal conditions. A national telephone number and an email address are required by our carriers. Pierre Marcolini shall not be held responsible for a return delivery due to an error in the address or to the impossibility of delivering to the address indicated in the event of the recipient's absence. The recipient's telephone numbers may be used by our carriers if they have difficulties in delivering, but in no case are these numbers used to ensure the presence of the recipient before delivery. These data are strictly confidential and will never be used for any other purpose than to hand over the package to the recipient. Delivery times depend on the country of destination and the time of year. In the event of an error in the details or absence of the recipient, Pierre Marcolini shall not be held responsible for the impossibility of delivering the order.

Maison Pierre Marcolini will contact the customer to organize, according to the customer's wishes, a new order at the customer's expense, including postage and the price of the product.

Our carriers do not deliver on Saturdays / Sundays and public holidays.

We deliver to the following countries: Europe, United Kingdom, Canada, Liechtenstein, Norway, Switzerland, Iceland, United States.

Pierre Marcolini assumes the risk of loss and deterioration of the products until delivery of the said products to the addressee, provided that the addressee's delivery address is precise, accurate and complete. Upon receipt of the products, the customer must ensure that the delivery complies with his order. Any complaint must be justified and accompanied by proof of the damage suffered (waybill, photo of the package received, etc.), within 24 hours.

7. Guarantees of use-by date

The use-by date of our products is indicated on each box. In order to best appreciate our products, we advise you to choose the delivery date closest to your consumption date. Pierre Marcolini guarantees the quality and freshness of its products provided that they are kept in a cool (between 4 and 18°C depending on the product in question) and dry place, protected from light in their original packaging.

8. Applicable law

Only Belgian law is applicable to this contract and the courts of Brussels and the justice of the peace of the 7th canton of Brussels are competent in the event of a dispute.



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Our website : *www.pierremarcolini.com*

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