



Customisation Catalogue

Our packaging solutions

2026 Selection

PIERRE MARCOLINI

BRUSSELS

A TEAM AT YOUR SERVICE

*Would you like a quote?
Do you have a specific project?
Our team is at your disposal !*

corporate@pierremarcolini.com



CUSTOMIZATION

Give the most meaningful gifts that mirror your style and customize your gift boxes to meet your specific needs !

Card

Add a personalized message to your orders



Sleeve

The box is dressed in a personalised sleeve



Sticker

Round or square stickers



Ribbon

Customised ribbon to add a festive touch to your gift



Tag

Personalized square tag (5x5cm) attached to elastic band



Petit Bonheur wrapper

Customise the gold paper used to wrap the Petit Bonheur



PIERRE MARCOLINI CARDS

*Add a personal note on a Maison greeting card.
Include a custom message and/or your logo on a A5
double folded greeting card.*

Lead time : +/- 1 week

Maximum of 30 copies :

€1,20 Excluding VAT/unit

**Please note that greeting cards cannot be personalized with individual recipient names*

BESPOKE CARDS

Create a fully bespoke wishing card with or without logo, in colour or black & white, we will get the pricing from our printer based on your specifications.

Lead time : +/- 1 week

Decreasing prices according to the quantities*

**to be defined according to design, size and colours*

**Please note that greeting cards cannot be personalized with individual recipient names*



STICKERS

Personalized stickers to add your logo on our Maison Pierre Marcolini boxes.

On a coloured or transparent background, round or square, our printer adapts the design to your logo or message for a harmonious result.

Lead time : +/- 1 week

Example of price for 100 units on a white background with black writing :

€1,65 Excluding VAT/unit*

Decreasing prices according to the quantities

**to be defined according to design, size and colours*



TAGS

*Customized tags are attached to the elastic band that comes with the chocolate boxes.
An elegant and harmonious finish.*

Lead time : +/- 1 week

Example of price for 100 units on a white background with black writing :

€1,55 Excluding VAT/unit*

Decreasing prices according to the quantities

**to be defined according to design, size and colors*



SLEEVES

Customised sleeves elegantly wrap our creations, placing your brand at the heart of the gifting experience.

A bespoke sleeve, crafted to fit seamlessly around the gift box.

Lead time : 1 to 2 weeks

Example of price for 100 units on a white background with black writing :

€3,30 Excluding VAT/unit (Malline format)*

Decreasing prices according to the quantities

**to be defined according to design, size and colors*



RIBBON

Bespoke ribbons (color & design) add an elegant finishing touch to our gift boxes

Lead time : 1 to 2 weeks

Example of prices for 100 meters on a colour background with white writing :

€250* Excluding VAT

Minimum order : 100 meters, i.e. around 200 small boxes

**to be defined according to design, size and colours*



HAT BOX

The Boite Chapeau



4 colours:



royal blue



red



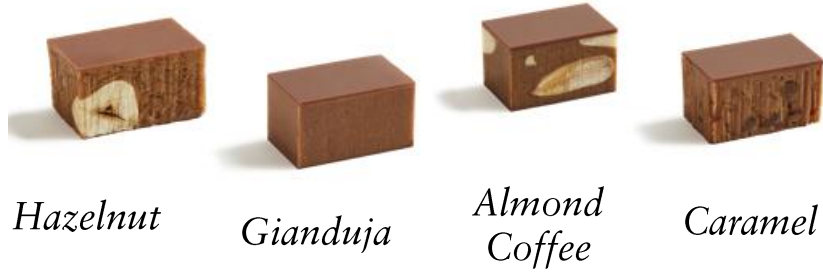
coral



fuchsia

Customize the assortment of chocolate inside, add a custom sticker, ribbon, silk paper and create a unique giftbox.

4 different recipes



4 different colours



PETIT BONHEUR WRAPPER

A customizable chocolate

Delicately wrapped like a gold bar, our Petit Bonheur adds a touch of soul and flavour to a coffee break or a meeting. It allows you to share a thoughtful gourmet gift as a token of appreciation.

A petit bonheur in every bite.



Minimum order quantity : 20, 000 units

2-year commitment

Lead time : On average 3 months after validation of the design

Need for an AI logo

Feasibility to be validated with the printer (size,...)

Contact us for pricing

A FEW OF OUR CREATIONS



ORDER INSTRUCTIONS (1/2)

These Order Terms form an integral part of the contractual relationship between Pierre Marcolini Group (“PMG”) and the Customer. They apply to all quotations, order confirmations, and deliveries, and must be read in conjunction with PMG’s General Terms and Conditions of Sale (Annex 1).

1. IN ORDER TO PREPARE THE QUOTE, WE NEED

- The billing address with VAT number (for European business customers)
- Name and contact details of the person to whom the invoice should be addressed
- Country and city delivery, to determine applicable shipping fees
- Customisation requirements, if any (e.g., messages, packaging, cards, branded elements).

Incomplete or inaccurate information may delay the quotation process.

2. FOR ORDER CONFIRMATION, WE NEED:

An order is only confirmed upon fulfilment of all of the following conditions:

- Return of the duly signed quotation, bearing the company stamp and/or accompanied by a valid purchase order confirmation.
- Full payment of the order, or a deposit of 50%, subject to prior written authorisation by the designated PMG account manager.
- Complete and accurate delivery information (see Section 3 below).
- All necessary customisation inputs (e.g., message text, card content, artwork).

PMG reserves the right to reject any order that does not comply with the above requirements.

3. NECESSARY DELIVERY INFORMATION

For delivery to a single address, the following information is required:

- Full and precise delivery address
- Contact and name at the delivery location
- Phone number (mandatory) and email address (recommended)

For delivery to multiple addresses, PMG will provide an Excel file template, which the Customer must complete fully and correctly. The file must include for each recipient:

- Company name and contact person.
- Valid phone number (mandatory), formatted with 00 for international dialling (not +), and with an apostrophe (') before leading zeros (e.g., '0032...).
- Recommended email address
- Complete and correct postal address, verified by the Customer prior to submission.
- Correct postal code formatting : excel cell format set to “General” (not “number”) ; for postal codes starting with a zero, add an apostrophe before the number to preserve formatting (e.g., '123)
- No special characters in the data (e.g., é, è, ^, +, “, ...)
- The completed file must be submitted at least fifteen (15) calendar days before the planned dispatch date
- No modifications will be accepted within ten (10) calendar days before dispatch.
- The file must include the appropriate country codes

COUNTRY CODES

France	: FR
Belgium	: BE
Italy	: IT
Spain	: ES
Portugal	: PT
Germany	: DE
Switzerland	: CH
Luxembourg	: LU
Netherlands	: NL
United Kingdom	: GB
Ireland	: IE
USA	: US
Canada	: CA

PMG shall not be held responsible for delivery delays or failures due to errors, omissions, or formatting issues in the data provided.

ORDER INSTRUCTIONS (2/2)

4. DELIVERY TIME

Orders are generally dispatched within ten (10) business days following order confirmation and receipt of all required delivery and customisation data.

Standard lead times (indicative only, may vary depending on the season):

- France, Belgium, Luxembourg: D+1 (next business day).
- United Kingdom: D+1 or D+2.

During peak periods (e.g., Christmas, Easter), longer lead times may apply.

For guaranteed delivery before Christmas, orders should be placed no later than 15 November.

DELIVERY ISSUES

In the event of a failed delivery:

If a delivery cannot be completed on the first attempt (e.g., due to recipient absence or inaccessible address), the recipient will be notified by SMS or email (if provided) and may reschedule directly with the carrier.

PMG is not responsible for delays resulting from failed delivery attempts caused by incomplete or inaccurate delivery details.

In the event of a return to the sender:

If a package is returned to PMG:
- Customer error (e.g., incorrect address, unclaimed package): Redelivery will be at the Customer's expense, including product replacement and shipping costs. No refunds will be issued.
- Carrier error (e.g., misdelivery despite correct details): PMG will arrange redelivery at its own cost.

Responsibility will be assessed based on delivery records and supporting evidence.

5. GENERAL PROVISIONS

The Customer bears full responsibility for the accuracy and timely submission of all delivery-related data. PMG reserves the right to refuse processing or shipment of any order that does not comply with these Order Terms. These Order Terms are subject to and must be interpreted in conjunction with PMG's General Terms and Conditions of Sale (Annex 1).

The Customer confirms that any personal data provided for delivery purposes (e.g., recipient names, telephone numbers, email addresses) have been lawfully obtained and transmitted in accordance with applicable data protection laws, including the General Data Protection Regulation (EU) 2016/679. PMG will process such data solely for the purpose of fulfilling the order and delivery, and will not retain the data longer than necessary.

GENERAL TERMS AND CONDITIONS OF SALE (1/2)

General Terms and Conditions of Sale

Maison Pierre Marcolini

1. Scope and applicability

These General Terms and Conditions of Sale (“General T&Cs”) govern all offers, quotations, order confirmations, sales, and deliveries of goods by Pierre Marcolini Group (“PMG”) to professional customers (“Customer”).

Unless otherwise agreed in writing by PMG, these General T&Cs apply to the exclusion of any conflicting or additional terms proposed by the Customer, even if PMG does not expressly object to them. These General T&Cs form an integral part of any quotation, order confirmation, or agreement between the parties.

These General T&Cs are drafted in accordance with Book VI of the Belgian Code of Economic Law concerning market practices and consumer protection, and shall be interpreted accordingly in B2B relationships.

2. Order confirmation and acceptance

Orders are deemed final and binding only upon written confirmation by PMG, which is subject to the following cumulative conditions:

- Receipt by PMG of the quotation duly dated and signed by the Customer;*
- Receipt of full payment or, at minimum, a deposit of fifty percent (50%) of the total order value;*
- Provision of all necessary invoicing and delivery information;*
- Where applicable, submission of accompanying materials (e.g., cards or personalisation requests).*

Quotations remain valid only until the expiration date stated therein. PMG reserves the right to reject any order due to product unavailability, incomplete or incorrect information, outstanding payments by the Customer, or for any objectively justified reason.

Given the perishable nature of the products, the right of withdrawal under Article VI.53 of the Belgian Code of Economic Law does not apply. Once an order enters production or packaging, no cancellation is permitted and amounts already paid are non-refundable.

3. Prices and Taxes

All prices are expressed in euros (EUR), exclusive of VAT. The applicable VAT rates are:

- 6% for food products;*
- 21% for non-food items (e.g., sleeves, cards, bags) and delivery charges.*

Prices are those in effect on the date the quotation is signed. PMG reserves the right to adjust prices annually after the initial twelve (12) months of the Agreement. In the event of substantial and unforeseeable increases in raw materials, transport, or energy costs, PMG may revise prices mid-term, subject to advance written notice and justification.

Delivery costs depend on the destination, weight, and volume of the shipment.

4. Payment on order, deposit and cash payment

Orders must be paid in full, or be accompanied by a deposit of at least fifty percent (50%) before production commences, unless otherwise agreed in writing.

Invoices are payable at PMG’s registered office in Brussels by accepted non-cash means (e.g., bank transfer), unless otherwise expressly agreed. The Customer is not entitled to withhold payment or apply deductions, set-offs,

or suspensions unless expressly approved by PMG in writing.

PMG does not accept cheques or cash as valid methods of payment.

In case of delayed payment, statutory late payment interest and fixed compensation as provided under the Belgian Law of 2 August 2002 on combating late payment in commercial transactions shall apply automatically and without prior notice.

5. Products unavailability

Product availability is indicated at the quotation stage and confirmed upon order acceptance. All orders remain subject to PMG’s production planning and stock levels. PMG reserves the right to adjust the confirmed quantity in case of justified production constraints, with proportional adjustment of the invoice.

GENERAL TERMS AND CONDITIONS OF SALE (2/2)

6. Delivery of products

The actual delivery date will be confirmed by PMG based on the order's complexity, production schedule, and seasonality. A minimum lead time is required from the date of order confirmation and payment receipt.

For multi-address orders, no changes (e.g. delivery date, recipient, product selection) will be accepted within five (5) working days before the dispatch date.

The Customer bears full responsibility for providing complete and accurate recipient information (including name, address, door code, floor, telephone number, email). PMG is not liable for failed or returned deliveries due to errors or incomplete information.

Delivery is deemed complete once the products are delivered to the address provided by the Customer. Risk of loss and deterioration transfers to the Customer at that moment.

In the event of non-delivery due to recipient absence or incorrect address, PMG will contact the Customer to arrange redelivery. All related costs, including shipping and product replacement, will be borne by the Customer.

PMG does not deliver on Saturdays, Sundays, or public holidays. Deliveries are available to the following countries: EU member states, United Kingdom, Switzerland, Norway, Liechtenstein, Iceland, Canada, and the United States.

7. Claims and Acceptance

Upon delivery, the Customer must inspect the goods and verify conformity with the order. Any visible defect, shortfall, or damage must be reported to PMG in writing within seven (7) calendar days of receipt, accompanied by supporting documentation (e.g., delivery note, photographs).

Absent such notification, the goods shall be deemed accepted without reservation.

8. Shelf-Life and Storage

The use-by date is clearly indicated on each product's packaging. PMG guarantees the quality and freshness of its products until that date, provided they are stored in their original packaging in a cool (4°C to 18°C depending on the product), dry place, protected from light.

9. Limitation of Liability

Except in the case of fraud, wilful misconduct, or gross negligence, PMG's liability shall be limited to the value of the relevant order (unless otherwise specified in the sales agreement between the parties). PMG shall not be liable for indirect, consequential, or immaterial damages such as loss of profit, loss of clientele, or reputational harm.

10. Miscellaneous

- **Confidentiality:** *The Customer agrees to treat as confidential all non-public commercial, technical, or pricing information provided by PMG and not to disclose such information to third parties without PMG's prior written consent.*
- **Intellectual Property:** *All trademarks, logos, and brand elements remain the exclusive property of PMG. The Customer shall not reproduce, modify, or use any PMG intellectual property without prior written approval.*
- **Force Majeure:** *PMG shall not be liable for any failure or delay in performance due to force majeure events, including but not limited to natural disasters, pandemics, strikes, government actions, transportation or supply chain disruptions, or other events beyond PMG's reasonable control.*
- **Governing Law and Jurisdiction:** *These General T&Cs and all agreements concluded under them shall be governed exclusively by Belgian law. Any dispute shall fall under the exclusive jurisdiction of the courts of Brussels, including the Justice of the Peace of the 7th canton of Brussels, unless another jurisdiction is mandatorily required by law.*



PIERRE MARCOLINI
BRUSSELS

Our website : *www.pierremarcolini.com*

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